

Meet Your Navigator!

WELCOME TO CONNECTIONS!

We're thrilled to have you join our Family Futures community. Here's a chance to get to know your Family Support Navigator, who will be with you every step of the way.



Karissa Monzo Connections Navigation Operations Coordinator

Email: kmonzo@familyfutures.org
Phone: (616) 278-0224

About Me

Hi, I'm Karissa! My educational background is in Early Childhood Education. I was a preschool teacher for 5 years and eventually moved into an Assistant Director position at a large center. I decided to go back to school so I could hold a license at a child care center and become a director. I worked as a Director for 4 years before joining Family Futures. I enjoy working with families, discussing child development, and creating relationships. My BS is in Hospitality Management, and then I went back to school for Early Childhood Education.

How I Can Help

As your Family Support Navigator, I'm here to:

- GUIDE** you through developmental screenings.
- INTERPRET** results and provide personalized advice.
- CONNECT** you with community resources.
- SUPPORT** you with continuous encouragement and guidance.
- LISTEN** to your concerns and experiences without judgment.
- DISCUSS** any questions or concerns you may have.
- ADVOCATE** for your needs, ensuring access to necessary support.
- CELEBRATE** your successes, no matter how small.

Fun Facts About Me

Hobbies:

I love being outside, whether it's at a pool or a beach! I love the sun.

Dream Travel Destination:

I love visiting small towns! Rehoboth Beach, Delaware is amazing! I would love to go to Greece.

Fun Fact:

I was a competitive dancer my entire childhood.

Special Talent:

I'm working on becoming a certified Barre Instructor.

Office Hours

Monday to Friday, 9 AM - 5 PM

Preferred Communication:

Email for quick questions; call for in-depth conversations.